Other Member Services

- Membership
- Travel
- AAA Discounts & Rewards
- Insurance
- Auto Repair
- AAA Visa and Financial Services

Call, Click, or Come On In

📞 1-888-AAA-OHIO (1-888-222-6446)
🌐 AAA.com
📍 AAA.com/Facebook
📧 @AAAOhio
Welcome to AAA

The AAA Member Benefits Guide will help you take full advantage of your Membership. Read it over to familiarize yourself with all the benefits, and keep it handy for easy reference any time you have a question about one of the many benefits of your AAA Membership.

As a AAA Member, you belong to one of the largest and most respected Membership organizations in the world. Today, AAA has over 55 million Members, over 1,100 stores, and an emergency road service network of over 43,000 vehicles.

Your Membership provides you with 24-hour emergency roadside service and so much more. AAA is also the largest leisure travel agency in North America. You can get free maps, TripTik® Routings, and TourBook® Guides, as well as discounts at hundreds of hotels, stores, theme parks, websites, and auto repair shops. And, there are several additional benefits that increase the value of your AAA Membership. You can visit any one of the many nationwide AAA locations or AAA.com/Travel to access all of the AAA travel agency services. Membership also entitles you to discounts on auto and homeowners insurance, and you can explore the various financial services products offered by AAA. You can even take advantage of automotive repair discounts at either your local AAA Car Care Plus or AAA Approved Auto Repair facility.

Thank you for the opportunity to serve you in the year ahead. Enjoy your AAA Membership!

Sincerely,

Mark H. Shaw, President and CEO
AAA Ohio Auto Club
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### EMERGENCY ROADSIDE ASSISTANCE

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<td><strong>Service Calls</strong></td>
<td>4 free service calls</td>
<td>5 free service calls</td>
</tr>
<tr>
<td><strong>Towing Mileage</strong></td>
<td>3 miles free per call, additional mileage at AAA preferred rates</td>
<td>100 miles free per call, additional mileage at AAA preferred rates</td>
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<tr>
<td><strong>Emergency Fuel Delivery</strong></td>
<td>Free delivery of emergency supply of fuel, fuel charged at current pump rates</td>
<td>Free delivery and no charge for emergency supply of fuel</td>
</tr>
<tr>
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<td>Standard towing equipment free, additional equipment billed at commercial rates</td>
<td>Standard towing equipment and a second tow truck and operator free</td>
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<tr>
<td><strong>Lock &amp; Key Service</strong></td>
<td>Up to $50</td>
<td>Up to $100</td>
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<td><strong>Emergency Transportation Assistance</strong></td>
<td>Assistance with transportation reservations</td>
<td>Assistance with transportation reservations</td>
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<tr>
<td><strong>Member Discounts</strong></td>
<td>10% off labor charges</td>
<td>10% off labor charges</td>
</tr>
<tr>
<td><strong>Repair Warranty</strong></td>
<td>24-month/24,000-mile parts and labor warranty</td>
<td>24-month/24,000-mile parts and labor warranty</td>
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### AUTO REPAIR

- **Member Discounts**
- **Repair Warranty**

*Some restrictions apply.*
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<td>Member discounts on coverage</td>
<td>Free</td>
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<tr>
<td>Member discounts on coverage</td>
<td>Free</td>
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<td>Home Lockout Service</td>
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<tr>
<td>Member discounts on coverage</td>
<td>Free</td>
<td>Member discounts on travel</td>
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<td>—</td>
</tr>
<tr>
<td>Member discounts on coverage</td>
<td>Free</td>
<td>Waiver of AAA Travel Agency Airline processing fees</td>
<td>One set per Member per year</td>
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</tr>
<tr>
<td>Member discounts on coverage</td>
<td>Free</td>
<td>$100 travel agency discount voucher</td>
<td>An additional 15% discount off Member price on all travel store merchandise</td>
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<td></td>
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</tr>
<tr>
<td>Member discounts on coverage</td>
<td>Free</td>
<td>Passport Photos</td>
<td>Up to $1,500 for emergency expenses incurred 200 or more miles from home</td>
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24-hour Emergency Roadside Service

Seven days a week, 24 hours a day, AAA’s extensive Emergency Roadside Service network is ready to assist you. With over 43,000 vehicles and more than 5,000 dispatchers in North America, AAA is there when you need help. Your Membership follows you, whether you are driving or riding as a passenger in your own car, or whether you are driving or riding in someone else’s car, even a rental.

When you call 1-800-AAA-HELP, your call automatically goes to the nearest dispatch center, so you can be confident that help is on the way. And as part of our continued effort to provide the best service to our Members, AAA has several On the Go! roadside services to get your car fixed right on the spot.

With your AAA Membership, you can receive four service calls per Member. For each call, you can get Emergency Roadside Service for the following:*  

- Mechanical first aid: If you choose, trained repair technicians can attempt to get you back on the go with minor mechanical repairs at the roadside.
- Towing: If we can’t get your vehicle back on the road, or if you’d simply rather have us tow it, we’ll use the right towing equipment to take it to a repair facility you choose.
- Emergency fuel delivery: If you run out of gas, we’ll deliver enough fuel at current pump prices to get you to the nearest service station.
- Car lockout service: If you lock your keys in your car, we will unlock it for you. If we are unable to unlock the vehicle, we’ll reimburse you up to $50 for the cost of a locksmith.
- Mobile Battery Service: In many cases, a mechanical breakdown is caused by a dead battery. Based on your preferences when you call for service, AAA can send a Mobile Battery Service truck to test, jump-start, or even replace your battery. If you need a new battery, you can purchase a premium AAA battery that meets or exceeds original specifications for your vehicle and carries a 3-year, free replacement warranty. A qualified technician will have your new battery installed in just a few minutes, right at

* See Emergency Roadside Service Guidelines, pages 9–11 for details of these services.
the point of breakdown, saving you the
time and frustration of having your car
towed to a service station.

• Extrication/winching: If your car is stuck
in snow or mud or otherwise requires
extrication, we will provide standard
towing equipment to get you unstuck. If
necessary, we can also provide additional
equipment to extricate the vehicle at AAA
Member preferred commercial rates.

• Plus RV and Premier RV: Additional
coverage is available for recreational
vehicles. Members can add RV coverage
to their Plus or Premier Membership.
Coverage includes Emergency Roadside
Service for Member’s camper, RV,
motorhome, or motorcycle. Adding RV
to Plus or Premier Membership covers
all Members in the household for one
additional fee.

• Mobile Tire Repair: In the case of a flat
tire, a certified technician will inspect the
tire, and based on your preferences, may
be able to make a repair at the point
of breakdown. The cost of the repair is
typically less than fifteen dollars and only
takes a few minutes. While the repair
should be permanent, we recommend
that for your own safety, you have the tire
inspected at a AAA approved facility.

• Emergency Transportation Services: If
you break down, you can get assistance
getting a rental car or other transportation
reservations.

• Theft Reward: AAA will pay $500 for
information leading to the arrest and
conviction of a thief who steals any AAA
Member’s car.

• Bicycle Breakdown Service: If you
experience a mechanical breakdown while
riding your bicycle, we will provide towing
for you and your bicycle to a destination of
your choice; vehicle, home, place of repair.
How to Obtain Emergency Roadside Service

Eliminate a phone call by requesting roadside service online at AAA.com/ERS or via our mobile app available for download at AAA.com/Mobile.

If you need or prefer to call for assistance, please call the corresponding number below:

- In the Franklin County (Columbus) area, call AAA at 1-614-431-3388.
- If you are in another location, either within Ohio or while traveling through another state, simply call 1-800-AAA-HELP (1-800-222-4357). Your call will automatically be routed to the AAA dispatch center nearest your location.

Cellular phone users may incur charges when calling AAA for help. These charges are nonrefundable. When placing a call, please have the following information available to give to the service counselor:

- Your Membership number
- A description of your vehicle
- An accurate description of your location
- A telephone number at your location

The service representative sent to help you will need to see both your Membership card and a valid ID before rendering service. Presentation of a valid ID is a safety measure that protects your card from unauthorized use if it is lost or stolen.

If your vehicle is started before the service representative arrives, please call immediately to cancel your request. This is important, as each service call is entered into your Membership record and will count toward your annual limit of four service calls.
EMERGENCY ROADSIDE SERVICE GUIDELINES

Purpose of Service

1. Under your Membership, emergency roadside service will be provided without charge from the nearest available AAA contract facility. Your service call will include a trip to the disabled vehicle where the service operator will attempt to make your vehicle operable. If your vehicle cannot be made operable, it will be towed to your choice of repair facilities.

The following provisions define the scope and extent of AAA Ohio Auto Club’s emergency roadside service. When in an area served by a AAA affiliate other than AAA Ohio Auto Club, the affiliate’s service regulations will apply. Rules and rates may vary throughout the country. Please take the time to study these provisions so that you are familiar with your club’s service and its limitations before an emergency arises.

The club reserves the right to change these service policies and procedures without notice.

Who May Obtain Service

2. AAA service is available to a Member who is driving or riding in an eligible vehicle that becomes disabled. The Member may be required to present a valid Membership card, dues receipt or qualified identification in his/her name at the time AAA service is rendered. (Refer to section 5, 6.)

3. When a valid Membership identification is not presented at the time of service, the Member may be required to pay the independent contract station the commercial rate for services rendered. A receipt in the name of the individual being serviced must be presented to the club for adjustment consideration in accordance with section 18.

4. Each Classic, Plus, or Plus RV Member is entitled to four service calls per Membership year. Each Premier Member is entitled to five service calls per Membership year. Use of this service is carefully monitored by the club. After the fourth service call is used, no further service calls will be authorized under your Membership benefits. Service can still be provided after four calls, but the Member must absorb the cost at the time of service. Other Membership benefits are still available.

Who Provides a Service/Responsibility

5. Services are normally provided by independent businesses (not employees or agents of the club) under contract with AAA Ohio Auto Club to provide emergency roadside service as described herein. While the club is not responsible for the acts or omissions of these independent contractors, the club will assist Members in resolving reports that may arise as a result of damage or unsatisfactory service.

The Member is expected to be with the vehicle at the time service is rendered. AAA Ohio Auto Club and its contract facilities cannot be expected to assume the responsibility and potential liabilities for servicing an unattended vehicle. AAA Ohio Auto Club will make exceptions during extreme situations when personal safety is compromised.

Types of Vehicles Eligible for AAA Classic / AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV Service

6. The club shall provide service to the following:

- Services applies to all four-wheeled motor vehicles of the passenger or recreational type (vans, campers and motor homes) regardless of license plate designation, if those services can be safely rendered. Emergency Road Services will be provided to a Member who is driving or riding in an eligible vehicle that becomes disabled.
- Dual-wheel campers/motor homes will be provided all services but may exclude towing, extrication/recovery and tire service due to size. Dual-wheel unloaded pickup trucks are provided all services except tire service when special equipment is needed.

AAA Plus RV provides the full package of Classic emergency road service, as well as Plus extended benefits, for motor homes, pickup trucks with campers, motorcycles and travel trailers that the manufacturer intends solely for human occupancy.
- Rented passenger vehicles are eligible for service. Commercial vehicles are eligible for service with the exclusion of taxi cabs, limousines and buses.

Services Provided

7. Mechanical First Aid

This service includes minor adjustments that may safely be made by the contractor’s service driver at the disabled vehicle to place it in an operable condition, enabling it to be safely driven to a place of repair. The reliability of such adjustments cannot be guaranteed, and Members are advised to immediately proceed to a place of repair and to consult a service technician.
8. **Battery Service**

An attempt will be made to start the vehicle with a booster battery or other available means. Battery charging is not a service provided at the roadside, but may be available for a fee at your local AAA Approved Auto Repair or AAA Car Care Plus center. In select areas a mobile battery replacement vehicle may be dispatched. If the battery needs to be replaced, the Member can purchase one, and the trained specialist will install one on the spot. The specialist will test the battery and the vehicle charging system at no cost to the Member. Battery Replacement Service vehicles carry batteries that will properly fit approximately 90 percent of all cars, SUVs and light trucks on the road.

9. **Towing**

Emergency service towing is towing a disabled vehicle, or a vehicle involved in an accident (refer to section 6) that cannot be started and/or placed in a safe operating condition. A Member is entitled to one tow per disablement from the place of disablement without charge to the contract station rendering service or any point within three (3) miles from the point of breakdown.

Members who request to be towed to other locations will be charged the current AAA preferred rate, plus tax, for each mile and portion thereof that exceeds the three-mile limit. The AAA preferred rate will not exceed the standard commercial rate, and these additional charges are not refundable.

AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV extends present AAA Membership towing benefits (one tow per disablement) by providing up to 100 miles of towing in any direction from the point of disablement to a destination of the Member’s choice.

Extended-distance towing may be subject to delay, as the independent contract stations are required to maintain sufficient equipment and personnel to provide an acceptable level of service in their primary areas of responsibility.

The AAA Towing and Service Manual contains manufacturer-recommended towing procedures and will be followed when providing this service.

10. **Tire Service**

In case of a flat tire, the Member’s inflated spare tire will be installed on the vehicle. If no inflated spare is available, the Member may have the vehicle towed in accordance with the towing provisions.

AAA Plus RV / AAA Premier RV provides replacing the tire with the vehicle’s mounted spare. If this service fails to make the vehicle safely operable, the extended towing benefit will apply.

11. **Fuel Delivery**

An emergency supply of fuel will be delivered, enabling the Member to reach the nearest service station. Specific brands/octanes cannot be guaranteed. The Member will be charged for fuel at current pump prices. If necessary, towing service will be provided, in accordance with club policy, to a facility where fuel is available.

AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV provides, at no additional cost, a sufficient amount of fuel to enable the Member to reach the nearest service station. If this service fails to make the vehicle operable, the extended towing benefit will apply.

12. **Lockout Service**

If your keys are locked inside the vehicle, service will be sent in an attempt to gain access. If your keys are lost, broken or the service provider cannot gain access to your vehicle, locksmith service or reimbursement up to $50 will be provided. In cases where the vehicle cannot be made operable, towing services will be provided in accordance with AAA Ohio Auto Club towing provisions. (Refer to section 9.)

AAA Plus / AAA Plus RV extends this service to provide for reimbursement up to a total of $100 in parts and labor for lock and key service. AAA Premier / AAA Premier RV extends this service to provide for reimbursements up to a total of $150.

13. **Extrication/Winching**

When your vehicle is stuck, it will be extricated/winched if it can be reached safely from a firm surface, driveway, etc. If special equipment, extra manpower or vehicles are required, the associated cost may be at your expense.

AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV extends coverage to include the delivery of services by a second truck and operator for up to one (1) hour at the scene of disablement. If the vehicle is unable to be operated after extrication, the extended towing benefit will apply.

14. **Bicycle Breakdown Service**

Service will be provided to any active Ohio Auto Club Member traveling throughout Ohio Auto Club territory whose bicycle has become inoperable and can be reached safely from a normally traveled road. The Member must be with the bicycle at the time of service. A Bicycle Breakdown Service will be counted as one of your service entitlements for your Membership year. Allowable towing distances for bicycle events mirror those outlined in normal ERS events. Coverage is for non-motorized, two-
wheeled bicycles that fit on a standard bicycle rack. Tandems/trailers pulled by bicycles will be transferred if they can fit in service vehicle. Bicycle Breakdown Service is not available via AAA.com or the AAA Mobile App.

Services Not Covered Under AAA Ohio Auto Club Membership

15. Service will not be rendered when the disabled vehicle cannot be safely reached and properly serviced without damage to either vehicle.

16. The following services are specifically not covered:

A. Vehicles located in an area not regularly traveled by private passenger automobiles (such as: open fields, beaches, creek beds, or snow-filled lanes).

B. Shoveling snow from around the vehicle or clearing a road or driveway.

C. Storage or impound charges (police-directed tow for violation of law or ordinance).

D. Freight charges or special trips for the delivery of parts.

E. Cost of shop labor or parts.

F. The removal of accessories (i.e., fog lights to accommodate towing and prevent damage. We assume no responsibility where fog lights need to be removed for towing).

G. Vehicles for hire (i.e., taxi, bus, limousine).

H. AAA does not cover boat, utility or livestock trailers under your Membership benefits. Plus RV and Premier RV may entitle you to additional coverage if the vehicle requiring service is registered as a recreational vehicle.

The club does not guarantee the availability of repairs.

Extreme Conditions

17. The club always attempts to provide prompt assistance, but circumstances beyond our control may cause a delay in service. During these times, the club reserves the right to render service on a priority basis.

Reimbursement/Adjustment

18. If you have followed the procedure outlined to obtain emergency road service, and AAA service is not available, or AAA contractor access is restricted (toll roads, limited access highways), the club will provide reimbursement for covered service at the prevailing commercial rate for the region. Reimbursement on restricted access roads may be limited to the cost of towing the vehicle to the nearest exit or responding garage, at the Member’s discretion. A valid original receipt in the name of the Member with the vehicle, outlining service rendered, must be presented at any AAA Ohio Auto Club store or submitted to AAA Ohio Auto Club Headquarters at the contact information listed below within 60 days of the date of service.

AAA Ohio Auto Club
Attn: Automotive Service Adjustments
90 E. Wilson Bridge Rd.
Worthington, OH 43085
Member-Relations@AAAOhio.com

AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV coverage extends your protection to include reimbursement at prevailing commercial rates for service you obtain from a commercial facility nearest your location. The reimbursement benefit will apply to all emergency road services except lock and key service, which is covered up to $100 under the AAA Plus / AAA Plus RV and up to $150 under the AAA Premier / AAA Premier RV Lock and Key Service Benefit.

A. When service was available but obtained from a non-contract station, reimbursement is limited to the amount the club would have paid a contract station to render the service.

Emergency Repair Check Acceptance

Your personal check for up to $250 will be accepted by any independent contract facility providing emergency services or repairs for AAA Members. The name on the check must match the Member’s name.

Service Hints

19. Be sure to carry your Membership card at all times when motoring.

20. Look for the AAA Emergency Road Service emblem. Accept service only from trucks displaying the emblem. Many firms not under contract to the club will tell you that “we do lots of towing (or service) for the auto club, and they will reimburse you for my charges.” This, or a similar statement, is not true!
Members can show their AAA card at over 97,000 locations in the U.S. and Canada to save on everyday purchases, which can more than pay for the cost of your Membership!

Members saved more than $1 billion last year just by showing their AAA card, an average savings of $86 per person.

In addition to the discounts listed in this guide, you can call 1-866-AAA-SAVE, visit your local AAA store, or go to AAA.com/Discounts for details about all of the participating AAA Discounts & Rewards partners.

Hotels
AAA Members can receive up to 20% off hotel accommodations across the U.S. and abroad by showing their AAA card at Hyatt Hotels and Resorts, Hilton Hotels and Resorts, Hampton Inn and Suites, Best Western, Sheraton, St. Regis, Westin, Marriott Hotels and Resorts, MGM Resorts and more.

Retail and Online Shopping
AAA Members can save up to 30% on everyday purchases online and at local and national retail locations. Members can also save online at hundreds of national retailers by signing up for the AAA Discounts & Rewards Program online at AAA.com/Discounts.

Theme Parks and Attractions
AAA Members have access to exclusive discounts on tickets to Busch Gardens, SeaWorld Adventure Parks, Universal Orlando Resort, Walt Disney World, Kings Island, Cedar Point, and dozens of other popular attractions nationwide. Purchase these tickets at your local AAA store or online at AAA.com/Attractions.

Dining and Entertainment
AAA Members can save 10% or more when dining at many national and local restaurants.

Travel Partners
In addition to nationwide hotel and rental car discounts, AAA Members can receive savings and benefits on all types of travel. Cruise benefits include preferred pricing, cabin selection, and value-added amenities, shipboard credits and preferred sailings. Tours and vacation package benefits include discounted rates, free upgrades, discounted packages, and Member-only amenities. Check out these AAA exclusive deals before booking your next vacation.

Offers are subject to change without notice. Restrictions may apply. See AAA.com/Discounts for the most up-to-date offers.
Optical and Prescription Drugs
AAA Members save an average of 24% on prescription drugs, including pet prescriptions (more with mail order), up to 30% on eyewear and eye exams, and 10% on contact lenses and hearing aids.

AAA Travel Store
AAA Members save up to 57% off retail prices every day on everything from Delsey brand luggage to convenience products, totes, Buckeye gear, specialty travel items and more.

AAA Approved Auto Repair
AAA inspects and approves auto repair and auto body repair facilities nationwide to guarantee your satisfaction. AAA Members receive a 10% discount on labor charges at 950 approved auto repair locations, and in the event of a dispute, AAA will arbitrate on the Member’s behalf to resolve the issue. Visit AAA.com for listings of approved auto repair facilities.

Your Membership pays for itself.
And then some.
Last year, the average AAA Member who showed their card saved $86 at more than 97,000 locations in the U.S. and Canada.

SOME OF OUR FEATURED PARTNERS

Hertz
Receive discounts up to 20% off daily, weekly and weekend rentals. Plus many additional Member benefits. Use CDP 130.
(866) AAA-SAVE

LifeLock
Protect your identity for less than $10 per month. Receive 15% off LifeLock’s complete proactive identity theft protection. Members also get the first 30 days FREE. Use promo code: AAA OHIO, Lifelock.com, (800) 543-3562

DIRECTV
Members who become new subscribers to DIRECTV will receive a $10 credit on their monthly bill for 20 months. This is in addition to the nationally advertised offer at the time they subscribe. Members must call (800) 370-3578 to receive offer.
AAA.com/DIRECTV

Payless
$10 off a $40 or more purchase of regular and sale merchandise.
(877) 452-7500

Penske
12% off one-way and local rental rates and moving accessories. Rentals booked on Pensketruckrental.com save up to 20%. (877) 222-7924

Sprint
10% monthly discount on eligible lines on select Sprint plans. Existing Members eligible with new activation or contract extension to 24 months. Members are also eligible for waived activation fees ($36 value), $50 credit with online purchases, and the ability to dial *AAA (*222) for emergency road service. AAA.com/Sprint, (800) 754-6907

Thrifty
Save with a 20% discount off of Thrifty Parking daily valet rates and 30% off six days or more of parking at Port Columbus. (614) 236-3326

Visit AAA.com/Discounts for complete details on these and many more Member discounts. Offers are subject to change or cancellation without notice. Restrictions may apply. See AAA.com/Discounts for the most up-to-date offers.
AAA is the largest leisure travel agency in North America, famous for our many products that make driving vacations easier. Printed or online, AAA maps, TripTik® Routings, and TourBook® Guides are among the products that you get free with your Membership. For generations, these tools have helped Members avoid road construction, find the right hotels, see the best sights, and save the most money on their vacations.

Your AAA Membership enables you to get discounts on all types of domestic and international travel. You can take advantage of our ongoing relationships with hotel, cruise, tour, international vacations and sports travel vendors. From the simplest hotel reservations to the getaway of a lifetime, AAA travel counselors can help you get the most value from your vacation budget.

**TripTik® Routings and AAA Maps**

AAA Members can request free TripTik® Routings, and AAA city, state and regional maps. When you request a TripTik® Routing, AAA marks the route and details your trip with construction, driving conditions, restaurants, lodging, and fuel stops along the way. These are available at any of our convenient locations or you can print TripTik® Routings and order maps anytime at AAA.com/Travel.

**TourBook® Guides**

AAA TourBook® Guides are unlike any other travel publication. Separated into states and regions, the guides list and rank AAA-approved hotels, restaurants, and points of interests. Ranked by the AAA Diamond Ratings system, hotel and restaurant facilities are rigorously inspected each year. Each entry includes the address, phone number, amenities, AAA Diamond rating, and prices. Using the guides, you can pre-shop for guaranteed and special Member-only rates. AAA TourBook® Guides are also available at AAA.com/Travel.

**Airfare, Reservations, and Tickets**

AAA travel counselors can search for the lowest available airfare and best flight for any world-wide destination. You can also book flights online at AAA.com/Travel.
Rental Car Reservations and Discounts
AAA can make rental car reservations for you, in advance, at any rental car company anywhere in the world. If you choose Hertz Car Rental, your AAA Membership gets you Member discounts even when you make your own rental car reservations. With Hertz #1 Club Gold, AAA Classic Members receive 675 bonus points with their first Hertz #1 Club Gold rental, enough for 1 free rental day!

Hotel Reservations and Discounts
AAA evaluates and ranks thousands of hotel properties through our AAA Diamond ratings system published in the AAA TourBook® Guides. We also arrange preferred AAA Member rates and accommodations at the most desirable hotels, motels and resorts in the U.S. and around the world. Independent research has even shown that 69% of the time, AAA Members save the most on hotel reservations at AAA.com compared to other online hotel booking sites.

Cruises, Tours and Vacation Packages
AAA has exclusive partner relationships with preferred, top-quality cruise and tour suppliers to offer independent travel at group discount rates. You can take advantage of discounts, special amenities, special departures, and enhanced travel opportunities. In many cases, your AAA Membership gives you access to travel opportunities not available through any other travel agency.

International Travel
Since we plan international travel all the time, we can help you navigate the sometimes difficult world of international vacation planning. Expert AAA travel counselors can help you at any stage of your international vacation planning from hotel accommodations to exciting tours, cruises, and excursions around the world.

Passport Photos
For a small fee, AAA Members can get official passport photos at any of their local AAA stores. It only takes a few minutes to process the photos and get you prepared for your next international travel destination.

International Driving Permits
AAA is an authorized source in the U.S. for International Driving Permits (IDPs). Visit any AAA store for details.

Travel Money Products
AAA offers Members a complete line of travel money products to make your travels easier, safer, and more economical. AAA Members can get preferred rates on the following travel money products:

- **AAA Visa TravelMoney Card**: Use this stored value card to shop at millions of Visa debit locations or withdraw cash in local currency from any Visa ATM around the world.

- **The AAA Member Rewards Visa® Credit Card**: Accepted in over 24 million locations around the world.

- **Foreign Currency**: AAA can supply currency for more than one hundred different countries around the world.

Ask your AAA Travel counselor about any of these Travel Money products or visit AAA.com for details.

Travel Store Merchandise Discounts
The AAA Travel Store, at each AAA location and at AAA.com, carries a wide selection of travel-related merchandise carefully selected to enhance the Member’s travel experience. AAA Members enjoy everyday savings of 25%–57% off retail store prices on luggage, books, bags, and other travel products purchased at a AAA store.
The same AAA you trust to help with a roadside emergency can also steer you toward insurance products that fit your lifestyle and budget. Since 1942, AAA has offered Members high-quality protection, service and value through our full-service insurance agency.

**AAA Ohio Auto Club Insurance Agency**

AAA offers quality insurance protection through top-rated insurers* for your auto, home, life and more. Members can qualify for exclusive, AAA-Members-only discounts on auto and certain home products. AAA can help you with insurance coverage for:

- Auto
- Homeowners & Renters
- Specialty Property (watercraft, RV, nonstandard home)
- Life & Annuities
- Business
- Specialty Coverages (accident, health, travel)

Licensed insurance agents can review your current policies and provide no-obligation rate quotes. You can also request quotes for auto, home or life insurance online at AAA.com. AAA can assist you with other types of insurance, including coverage for recreational vehicles and boats, medical coverage for international travelers and much more. Call 1-888-AAA-OHIO for details on any of AAA’s insurance products and services.

*AAA Ohio Auto Club Insurance Agency offers insurance products underwritten by AAA-affiliated companies and/or non-affiliated companies.*
Auto

Why choose AAA for your auto policy? An exclusive AAA Member discount is one of several reasons.

Most of our underwriting companies offer discounted rates—up to 15 percent—for qualified AAA Members. This alone could save you more than the cost of your Membership. On top of that, you get all the other discounts that apply to your situation.

AAA isn’t tied to just one provider. This means we can compare rates and policy features across carriers to find the coverage and price that best fits your needs and budget.

We also make it easier to find the best coverage when your situation changes. If you need to add a young driver to your policy or decide to buy a pricey sports car, your AAA insurance agent can compare costs and recommend whether you should switch to a different carrier.

We go beyond cars as well. From motorcycles to boats, RVs to classic cars, and everything in between, we have a policy to cover almost any type of vehicle you may own.

Homeowners & Renters

If you own your home, you need adequate insurance to rebuild your house if it is destroyed, replace your possessions, and provide liability protection for your assets in the event of a lawsuit.

Renters need appropriate content and liability protection, available through an affordable renters policy.

Whether you rent or own, your AAA insurance agent can guide you through the process of determining how much insurance you need. Plus, your agent can help you take advantage of a variety of discounts available, such as savings when you combine auto and home policies under one insurer.
Specialty Property

When it comes to property and casualty insurance, sometimes you need to go beyond the basics. AAA has a full line of policies for a variety of situations.

- **Motorcycle/ATV/Golf Cart:** Choose a liability-only policy or one that includes comprehensive or comprehensive and collision coverage. Optional additions include replacement cost coverage, travel loss reimbursement and enhanced coverage for permanently attached accessories.

- **Boats:** Full or liability-only coverage is available for most recreational-type boats. Enhance the standard full-coverage policy with options such as physical damage coverage for qualifying watercraft.

- **Personal Watercraft:** Select full or liability-only coverage. Options include theft and damage protection for the watercraft, medical payments coverage, trailer coverage and watersports liability.

- **Collector Vehicles:** Protect your pride and joy with one of the most inclusive programs on the market, offering coverage for most types of collector vehicles.

- **Recreational Vehicle:** RV coverage features physical damage protection from named perils and coverage for personal effects. Options include upgrading coverage to replacement cost.

- **Umbrella:** Protect your assets by supplementing your existing auto and homeowners liability coverage with a relatively inexpensive umbrella policy.

- **Home Coverage for Special Situations:** Rental homes, vacant dwellings, manufactured homes and homes that fail to qualify for a standard homeowners policy all need some level of protection. We offer a variety of coverages with optional enhancements to address these special situations.
Life Insurance & Annuities

When it comes to protecting your family’s financial security or ensuring you’ll have enough retirement income, AAA can help with a variety of life and annuity options.

Life insurance needs can change over time, so it’s a good idea to review your situation every couple of years and anytime you experience a major life event such as marriage, divorce or the birth of a child.

With fewer companies offering traditional pensions, many retirees are finding annuities an attractive way to supplement Social Security and provide income to cover living expenses.

Business Insurance

AAA Ohio Auto Club Insurance Agency offers flexible, customizable commercial property and liability options, providing you the peace of mind to focus on the success of your business.

Specialty Coverages

Everyone has special insurance needs on occasion, even when all the basics are covered. AAA has a full complement of accident, health and travel products.

- Medicare Supplement Policies: Coverage for Medicare deductibles and coinsurance;
- Dental Insurance: Coverage for individuals and families;
- Foreign Travel Medical: Insurance to cover medical issues when traveling abroad;
- Pet Medical Insurance: A leading plan to cover pet medical expenses;
- Trip Protection Coverage: Protects your investment in travel arrangements.

The Bottom Line

What does insuring with AAA mean for you? It means you get protection from top-rated providers that meets your needs and budget. It means you get the same honest, expert, friendly service that you’ve come to expect from AAA. In short, it means you get one more reason to trust the AAA name.

For more information on any insurance product, ask a AAA insurance agent, visit your local AAA store, call 1-888-AAA-OHIO or check out AAA.com.
You count on us for emergency roadside service, now count on us to help keep your vehicle running newer, longer. Take the guesswork out of selecting a trustworthy facility and leave your car maintenance and repair needs to the experts at AAA.

All AAA repair facilities are held to stringent standards, unrivalled in the industry. We guarantee that if you aren’t satisfied with your service, we will investigate and arbitrate on your behalf.

Out of a network of over 6,700 locations nationwide, there are 10 Car Care Plus centers and 120 Approved Auto Repair facilities locally. This means you can be confident when choosing an auto repair facility in your hometown or on the road.

Visit AAA.com/CarCare to find a location near you.

Car Care Plus

Rely on AAA For all Your Car Care Needs

Whether your vehicle needs a routine oil change, a more extensive repair, or a new set of tires, AAA Car Care Plus offers the expertise and reliability you want in an automotive facility. Car Care Plus is owned and operated by AAA, the trusted leader in emergency roadside assistance.

With 10 locations in the Columbus area, Car Care Plus offers virtually all maintenance and repair services necessary to keep your vehicle running smoothly and safely, including:

- Oil Changes
- Diagnostic Services
- Minor Engine Service Repairs
- Brakes
- Batteries
- Electrical System Repair
- Tires, Steering and Suspension
- Heating and Air Conditioning Systems
- Routine Maintenance

AAA Car Care Plus performs most types of repairs. If your vehicle needs work beyond our scope of service, our staff can refer you to reputable AAA Approved Auto Repair facilities.
Why Use AAA Car Care Plus

- AAA-owned Car Care Plus centers continue the AAA tradition of providing quality automotive-related services.
- AAA Members receive a generous 24-month/24,000-mile warranty on all repairs.
- AAA Members save 10% on labor charges.
- AAA Members save 5% on all tire purchases.
- We employ ASE-certified repair technicians: repair experts who have demonstrated proficiency in their areas of specialization.
- Non-Members often find they can join AAA and receive savings on repairs that exceed the cost of Membership!

Approved Auto Repair

AAA Approved Auto Repair

The AAA Approved Auto Repair (AAR) program has solved the problem of where to find reliable auto service. On the road, look for the sign of approval, click AAA.com/AAR, or call AAA for listings of Approved Auto Repair facilities. AAA inspects and approves auto repair and auto body repair facilities nationwide to guarantee your satisfaction. AAA Members receive discounts on service and repairs at these locations, and in the event of a dispute, AAA will arbitrate on the Member’s behalf to resolve the issue.

Other Member Services

- Ask the Experts

Find AAA's Car Care Plus automotive experts on Facebook. Meet Doug & Jeff. Between them, they have more than 70 years of experience in the automotive industry as technicians, shop inspectors, managers, and consumer advocates. No automotive question is off limits for these ASE-certified Master Technicians. Join the conversation by visiting AAA.com/AskTheExperts.

- Auto Manager

Keep your vehicle history at your fingertips. Just answer a few questions about your vehicle and your driving habits. AAA Auto Manager will send you email reminders about recommended maintenance and auto care. Visit AAA.com/DriversToolbox to enroll in this service.
Home & Away Magazine
As part of your AAA Membership, you will receive six issues of Home & Away magazine each year. This colorful, informative magazine features automotive and travel-related subjects, Member benefits and offers that are specially selected for Ohio AAA Members. Home & Away will keep you informed of the best deals and opportunities to use your AAA Membership card to its fullest!

AAA Member Rewards Visa® Credit Card
AAA Members can apply for the AAA Member Rewards Visa® credit card. This no-annual fee card also carries online and offline fraud protection, online account access, a rewards program, and many other features. For information about rates, fees, other costs, and benefits associated with this card, call Bank of America at 1-866-665-3581 or visit AAA.com/MemberRewards.

AAA Money Market and CD Accounts
For higher yields on your savings, look to AAA. Money Market accounts and CDs are available to AAA Members in a variety of term lengths. For rates and additional information, call 1-888-204-8990 or visit AAA.com/Deposits.
Auto Loans

AAA offers competitive auto loan rates for new and used vehicles; plus refinancing options on existing car loans. Refinancing your current loan with a lower rate loan from AAA is simple, easy and fast.*

- No cost to apply
- Low, guaranteed rates
- Fast decisions
- High level of convenience and service
- Close at your local AAA Store

For details and restrictions go to AAA.com/AutoLoans, call 1-800-243-4227, or visit your local AAA Store.

* some restrictions apply

Driver Advocacy

Your AAA Membership goes beyond all the personal benefits you get. Your Membership also supports many traffic safety and government affairs programs that benefit everyone on the road. For details visit AAA.com/TrafficSafety.

- Traffic Safety Programs: AAA clubs support the AAA Foundation for Traffic Safety research and education programs. School Safety Patrol, DIP (the mature driver improvement education program), the Traffic School Safety Poster Contest, Child Safety Seat Checks, teen driving safety initiatives and pedestrian safety are ongoing AAA club programs that enhance safety in the communities we serve. See AAAFoundation.org for details.

- Government Affairs: Since 1902, AAA has supported drivers’ interests. AAA monitors local, state and federal legislative activities and lobbies for motorists’ rights at all levels.

- Driving Information: AAA also monitors road construction, gasoline prices, and automobile safety information and provides this information back to our Members through club publications and websites, and through popular media outlets across the United States. This information helps keep our Members informed about the latest developments that affect their transportation needs.
Social Media
To stay on top of all the great discounts and benefits your AAA Membership offers, be sure to like our page on Facebook or follow us on Twitter.

- **AAA.com/Facebook**
  When you like us on Facebook, you’ll get regular updates on special Member-only offers, contests, travel & safety tips, breaking news, and so much more!

- **@AAAOhio**
  Prefer your AAA news in 140 characters or less? Then be sure to follow us on Twitter for the most up-to-date happenings at AAA.

AAA Mobile App & Extras
Get the power of AAA right in your pocket! Tap into all of your Member benefits with AAA’s mobile app for your smartphone and tablet.

- **AAA Mobile**
  AAA Mobile combines maps, directions, travel booking and roadside service features with Member discount information in one easy-to-use app.

  **Key Features:**
  - Add your AAA Membership card to the app for easy access to Member exclusives.
  - View maps, directions and travel planning with booking functionality.
  - Create and save your trip from your PC, and access it from the road with the app.
  - Find exclusive Member Discounts at over 160,000 locations.

- **Request Roadside Assistance online with click-to-call (AAA Members only).**
  AAA Mobile is free through the Apple App Store and the Google Play Store.

- **AAA eTourBook Guides**
  Exclusively for AAA Members, AAA eTourBook Guides for top North American destinations are now available for e-readers, smartphones and tablets with e-reader apps. Updated daily with the newest available information, the eTourBook guides include:

  - Detailed destination information
  - Suggested three-day itineraries
  - AAA travel editors’ picks for attractions, events and nightlife
  - AAA Approved and Diamond Rated hotels and restaurants

  Visit AAA.com/eTourBook to browse and download your favorite guides.
Exclusively Online
AAA Member benefits and services are as close as your computer, smartphone or tablet. Visit AAA.com for the most up-to-date discounts, special offers and more. Some Member benefits are available only online, so be sure to log on and take advantage of these services.

- **Travel Money Calculator**
  Before you head overseas, visit AAA.com/TravelMoney and check out the Travel Money Calculator. Simply choose your destination and the Calculator will estimate your costs for meals, taxis, and other incidentals, plus make recommendations on tipping and recommended forms of payment. When you’re ready to purchase foreign currency, it’s more secure and convenient to order your foreign currency in advance from AAA. Now you can choose from hundreds of currencies and have your choice shipped straight to your door.

- **AAA Auto Buying**
  In the market for a new car? Your first stop should be AAA.com/AutoBuying. AAA offers everything you need to get started. Apply for an auto loan with guaranteed low rates, exclusively for Members. Leverage our partnership with TrueCar™ to see significant savings on your new vehicle. Most importantly, get a free no-obligation auto insurance quote on the vehicle you want, with AAA Member savings up to 15%, on top of any other discounts you may qualify for.

- **AAA Fuel Price Guides**
  AAA can help you save money on fuel by showing you the gas prices in your neighborhood simply by entering your zip code. Or, check out AAA’s comprehensive gasoline price survey. Every day, 100,000 stations are surveyed nationwide to give you unmatched reliability. Calculate the fuel costs for your upcoming trip with the Fuel Cost Calculator. Enter your vehicle information, your city of origin and your destination and we will calculate your estimated fuel cost based on prices nationwide. Visit AAA.com/FuelGauge to find out more.
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<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>Bellefontaine</td>
<td>1790 S. Main St.</td>
<td>(937) 599-5154</td>
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<tr>
<td>Bucyrus</td>
<td>314 S. Sandusky Ave.</td>
<td>(419) 562-9969</td>
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<tr>
<td>Canton</td>
<td>6708 Strip Ave. N.W. North Canton</td>
<td>44720 (330) 455-6761</td>
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<tr>
<td>Celina</td>
<td>1970 Havemann Rd.</td>
<td>(419) 586-2460</td>
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<tr>
<td>Coshocton</td>
<td>234 Chestnut St.</td>
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<tr>
<td>Delaware</td>
<td>840 Sunbury Rd.</td>
<td>43015 (740) 363-1928</td>
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<tr>
<td>Fremont</td>
<td>2380 Sean Dr.</td>
<td>(419) 332-2602</td>
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<tr>
<td>Gahanna / New Albany</td>
<td>5486 N. Hamilton Rd.</td>
<td>43230 (614) 750-8350</td>
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<tr>
<td>Grove City</td>
<td>4750 Big Run South Rd.</td>
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<tr>
<td>Hamilton</td>
<td>744 N.W. Washington Blvd.</td>
<td>45013 (513) 863-3200</td>
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**Car Care Plus**

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<td>Columbus Southeast</td>
<td>2400 Sobeck Rd.</td>
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<tr>
<td>Dublin East</td>
<td>6850 Sawmill Rd.</td>
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<tr>
<td>Dublin West</td>
<td>6600 Perimeter Loop Rd.</td>
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**AAA.com**

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